

Andrew Walker Meeting Professionals International 3030 Lyndon B. Johnson Freeway, Suite 1700 Dallas TX 75234-2759 USA

Tuesday 26 May, 2015

Małgorzata Przygórska-Skowron Krakow Convention Bureau Municipality of Krakow, Department of Promotion and Tourism pl. Wszystkich Świętych 3-4 31-004 Kraków, Poland

Dear Małgorzata Przygórska-Skowron:

It is with great pleasure that I write this letter of recommendation for you and your wonderful team at the Krakow Convention Bureau.

We worked very closely together on the local hospitality elements of the MPI European Meetings & Events Conference in Krakow 1-3 February, 2015. This included the airport welcome, the VIP and attendee transportation, city tours and sourcing of restaurant venues for several events, including our Leadership Dinner, Hosted Buyer Reception, Alumni Dinner and Savour Krakow dine-around.

Throughout the planning process, the Krakow Convention Bureau team provided a high level of service and professionalism, matched with warm hospitality second to none. The onsite experience was seamless, which created positive responses from EMEC participants in our post event survey with 98% stating Krakow was a good location for the conference and 96% affirming that they were more likely to book an event in Krakow after attending this conference. This enabled Krakow to display how it can be a strong destination for meetings and events.

We highly recommend the Krakow Convention Bureau as a strategic partner to other organisations wishing to host an event in this beautiful and dynamic city.

Sincerely,

AndrewWalter

Andrew Walker Manager Events