



QUEBEC CITY  
25 JUNE 2020

KRAKOW CONVENTION BUREAU  
KRAKOW  
POLAND

## Object: Recommendation from the Organization of World Heritage Cities

To whom it may concern,

The Organization of World Heritage Cities (OWHC), dedicated to assist its member cities adapt and improve their management methods in relation to the specific requirements of having a site inscribed on the UNESCO World Heritage List, held its 15<sup>th</sup> World Congress in Krakow in June of 2019.

The Krakow Convention Bureau, who oversaw the onsite preparation of the congress, has fully satisfied the needs of the OWHC regarding all organizational aspects.

The congress was a resounding success and participants, who came from across the globe, were entirely satisfied with the venue, the evening events, and the installations in the ICE Congress Center.

The OWHC values the support of the Krakow Convention Bureau, whose vast experience in organizing important events, allowed the congress to be of international level, professional and well planned.

The OWHC recommends the Krakow Convention Bureau for any congress coordinator planning to organize an event in this wonderful historical city.

Yours sincerely,

**Robert J. Quarles van Ufford**  
SECRETARY GENERAL